

Solar

Premium Feed-In Tariff (PFIT) Scheme Terms

Victoria

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PREMIUM FEED-IN TARIFF SCHEME TERMS

PREAMBLE

These Terms set out the conditions on which we will purchase electricity from you, our Customer, if you are a Qualifying Customer for the Premium Feed-In Tariff Scheme, and will apply in addition to your Contract without limiting, varying or excluding the operation of your Contract in any way.

These Terms may only be varied with your express consent, except where changes occur to the Energy Laws, in which case these Terms should be taken to be automatically amended. If any amendments materially affect your rights or obligations, we will advise you as soon as possible after the Energy Laws change. In the case of any inconsistency between the Energy Laws and these Terms, these Terms will prevail to the extent allowed by the Energy Laws. Any inconsistency not allowed by the Energy Laws will be void.

Unless otherwise specified, capitalised words used in these Terms are defined in clause 9.

1. About your PFIT Agreement

1.1 Are you a Qualifying Customer?

- (a) To be a Qualifying Customer, you must:
- (i) purchase electricity from us, for a single Supply Address or multiple Supply Addresses in aggregate, at a rate of 100 megawatt hours or less per annum;
 - (ii) engage in the generation of electricity:
 - (A) at a Supply Address that is your principal place of residence through one Qualifying Solar Energy Generation Facility; or
 - (B) at one or more Supply Addresses that are not your principal place of residence (such as business premises) through a Qualifying Solar Energy Generation Facility at each of those Supply Addresses;
 - (iii) have been exempted by Order under section 17 of the Electricity Act from the requirement to hold a license in respect of the generation of electricity for supply and sale; and
 - (iv) have a suitable meter type and tariff at your Supply Address.
- (b) If you are receiving the Premium Feed-in Tariff, you must notify us 14 Business Days in advance of any change to your Qualifying Solar Energy Generating Facility that increases its generating capacity to more than 5 kilowatts.
- (c) You will cease to be a Qualifying Customer if you change your Qualifying Solar Energy Generating Facility by increasing its generating capacity:
- (i) to more than 5 kilowatts; or
 - (ii) by adding extra solar panels, even if the overall system size remains 5 kilowatts or less.
- (d) If we determine that you are not, or cease to be, a Qualifying Customer, we will contact you to advise you of any other options you may have.

1.2 When does your PFIT Agreement start?

- (a) Subject to clause 1.2(b) and (c) and any applicable cooling-off period, we may agree a start date with you for your PFIT Agreement.
- (b) Your PFIT Agreement will start on the later of:
 - (i) the date we start supplying electricity to your Supply Address; and
 - (ii) if you are already our Customer, the date:
 - (A) you accept the offer set out in our Electricity Plan and satisfy any relevant pre-conditions; or
 - (B) we receive your completed Schedule or you agree to the Terms over the phone or online. You must give us your express consent to entering into your PFIT Agreement. This means that, if we are selling you electricity under our Standing Offer, you must enter into a Market Agreement with us, or otherwise provide us with your signed consent, and satisfy any relevant preconditions before we can purchase electricity from you under the Premium Feed-In Tariff Scheme.

2. About your Premium Feed-In Tariff

2.1 What is your Premium Feed-In Tariff rate?

- (a) Your Premium Feed-In Tariff rate is not less than 60 cents per kilowatt hour, excluding GST.
- (b) From time to time we may choose to credit you an additional amount for the electricity you feed back into the grid. We may withdraw this additional credit at any time by notice to you, in accordance with clause 2.1(e).
- (c) Within 10 Business Days of a request from you, we will give you information (in writing if you require) about the feed-in tariffs that we have available.
- (d) If your generation of electricity from a Qualifying Solar Energy Generation Facility relates to a business enterprise carried on by you and you are registered for GST, you must provide us with your ABN. On receipt of your ABN, we will provide you with a 10% credit for the GST component, in addition to the Premium Feed-In Tariff rate detailed in clause 2.1(a).
- (e) We will give you notice of any variation to the Premium Feed-In Tariff rate. The notice may be a message on your bill. We will notify you as soon as practicable, but by no later than your next bill. A notice of a variation to our tariffs under your Contract is taken to be a notice under your PFIT Agreement.

2.2 How do we determine your Premium Feed-In Tariff payment?

- (a) Unless you expressly consent otherwise, your Premium Feed-In Tariff payment will be based on the amount of electricity you export to the grid during a Billing Cycle.
- (b) To enable us to determine your Premium Feed-In Tariff payment under clause 2.2(a), you must:
 - (i) have a national electricity market compliant meter that records your supply of electricity to the grid; and
 - (ii) comply with clause 2.2(c) so that your meter can be read.
- (c) You must allow the Responsible Person, or the Responsible Person's representative, safe, convenient and unhindered access to your Supply Address and meter, for the purpose of reading your meter (and for connection, disconnection, reconnection, maintenance and repair). The person who requires access will carry or wear official identification and on request will show that identification to you.
- (d) If a reading of your meter cannot be obtained during any Billing Cycle and your distributor provides us with an estimate of the amount of electricity you export to the grid, your Premium Feed-In Tariff payment will be based on that estimate.

- (e) If your Premium Feed-In Tariff payment is estimated under clause 2.2(d) and we later receive an actual reading of your meter, we will adjust your next bill under clause 2.5 to make up the difference between the credit you received and the credit you should have been provided. We will also use our best endeavours to ensure that the meter is read at least once in any 12 month period.

2.3 When do we pay you for the electricity you export?

- (a) Subject to clause 2.3(b), we will apply the Premium Feed-In Tariff as a credit against the charges payable by you in each Billing Cycle, to pay you for any excess electricity you export to the grid, until 1 November 2024 (subject to your continued eligibility).
- (b) We will not pay you for any electricity you export if a reading of your meter cannot be obtained and your distributor does not provide us with an estimate of the amount of electricity you export to the grid under clause 2.2, or if some other event occurs that is outside our control.

2.4 What if your Premium Feed-In Tariff credit exceeds our Charges?

- (a) If your Premium Feed-In Tariff credit exceeds our Charges in any billing period, we will add the additional credit to your next electricity bill and carry over further credits to future electricity bills until the excess credit is extinguished. If there is any excess credit remaining when your Contract ends, we will pay you the equivalent amount.
- (b) If the Benefit under our Electricity Plan includes a pay by the due date discount, or any other discount or rebate off our Charges, you may not be entitled to that discount or rebate if your Premium Feed-In Tariff exceeds our Charges.

2.5 What if your Premium Feed-In Tariff credit is more or less than it should be?

If we over-credit or under-credit you for the electricity supplied by you back into the grid, we will rectify this error in accordance with the Energy Retail Code.

3. Billing and Payments

3.1 What do you have to pay?

In addition to the Charges set out in your Contract, you will need to pay any distributor-imposed charges. Upon your request we will inform you of the amount of any distributor-imposed charges before you enter into your PFIT Agreement.

3.2 Bill reviews

If you ask us to, we will review any credits applied to your account as required by the Energy Retail Code.

3.3 Your historical billing information

- (a) We will retain your Premium Feed-In Tariff payment information for at least two years regardless of whether you remain our Customer.
- (b) If you request any historical Premium Feed-In Tariff payment information, we will process your request in accordance with the Energy Retail Code.

4. Ending your PFIT Agreement

- (a) If your Contract is ended by either you or us, your PFIT Agreement will automatically end at the same time.
- (b) We may end your PFIT Agreement:
 - (i) on the fifteenth anniversary of the scheme start date, as defined in the Electricity Act;
 - (ii) for more than one Qualifying Solar Energy Generation Facility at a Supply Address that is your principal place of residence;

- (iii) if your aggregate annual consumption for Qualifying Solar Energy Generation Facilities at one or more Supply Addresses that are not your principal place of residence exceeds 100 megawatt hours per annum;
 - (iv) if you vacate your Supply Address; or
 - (v) if you enter into a new electricity contract with either us or another retailer for the supply and sale of electricity to your Supply Address, in which case clause 4(d) will apply.
- (c) Subject to clause 4(d), you may end your PFIT Agreement without notice.
- (d) Termination of your PFIT Agreement will not become effective until the earlier of:
- (i) if you enter into a new Market Agreement and PFIT Agreement with us, the date the new agreements commence;
 - (ii) if you enter into a new electricity contract with another retailer for the supply and sale of electricity to your Supply Address, the date the other retailer becomes responsible for offering to purchase the electricity you generate; or
 - (iii) if your Supply Address is disconnected, the date when you no longer have a right under the Energy Retail Code to be reconnected.
- (e) If our Electricity Plan contains a Benefit Period:
- (i) between 20 and 40 Business Days before the Benefit End Date, we will notify you of the date that the Benefit Period is due to expire, the options available to you and the tariff and terms and conditions that will apply after that date if you do not exercise any other option; and
 - (ii) the PFIT Agreement will continue after the expiry date on the tariff and terms and conditions notified, without further need for written agreement, provided the tariff and terms and conditions have taken effect in accordance with section 40H of the Electricity Act.

5. Force majeure

If an event occurs which is outside the reasonable control of us or you, and either you or we breach your PFIT Agreement due to this event only, we will deal with the breach in accordance with the Energy Retail Code.

6. Complaints

We will handle any complaint by you in accordance with the relevant Australian Standard on complaints handling and proceed in the manner specified in the Energy Retail Code.

7. Notices

- (a) A notice, consent, document or other communication given by us under your PFIT Agreement will be given in a manner specified by the Energy Retail Code.
- (b) You must advise us as soon as possible of any relevant change to your contact details.

8. Assignment

We may only assign your PFIT Agreement with your consent, unless the assignment forms part of the transfer to the same third party of all or substantially all of our retail business.

9. Definitions

Benefit means any benefit set out in our Electricity Plan.

Benefit Period means the timeframe during which we may provide you with a Benefit, as specified in our Electricity Plan.

Billing Cycle means the regular recurrent period for which you receive a bill from us.

Business Day means a day other than a Saturday, a Sunday or a public holiday in Victoria.

Charges mean the tariffs and fees you are required to pay us for our supply of electricity to you.

Contract means your contract with us for the sale of electricity to you, under either a:

- (a) Market Agreement; or
- (b) Standing Offer.

Customer means the person named in our Electricity Plan or Schedule.

Electricity Act means the *Electricity Industry Act 2000* (Vic).

Electricity Plan means the document setting out the terms of our offer to sell you electricity, including the Benefit, Premium Feed-In Tariff, and other tariffs and charges.

Energy Laws means the Electricity Act, the Energy Retail Code, the *Electricity Industry Amendment (Premium Solar Feed-In Tariff) Act 2009* (Vic), and all other relevant regulations, codes, procedures, statutory instruments, licences, proclamations and laws applicable to the sale and supply of electricity in Victoria.

GST has the meaning given in the *A New Tax System (Goods and Services Tax) Act 1999* (Cth).

Market Agreement means your contract with us for the sale of electricity to you, consisting of our Market Agreement Terms and Electricity Plan.

PFIT Agreement means the Premium Feed-In Tariff Scheme Agreement that is formed between you and us when we purchase electricity from you under these Terms.

Premium Feed-In Tariff has the meaning described in clause 2.1(a).

Qualifying Customer has the meaning described in clause 1.1(a).

Qualifying Solar Energy Generating Facility means a photovoltaic generating facility that:

- (a) has an installed or name-plate generating capacity of 5 kilowatts or less; and
- (b) is connected to a distribution system.

Responsible Person means the person who has responsibility for meter reading for a particular connection point, being either the retailer or the relevant distributor.

Schedule means the schedule to these Terms.

Standing Offer means our offer to sell you electricity on terms and conditions that have been specified by law and prices as published on our website.

Supply Address means the premises to which we supply electricity, detailed in our Electricity Plan or Schedule.

Terms means these Premium Feed-In Tariff Scheme Terms.

SCHEDULE

If you believe that you are a Qualifying Customer for a Supply Address, please complete this page and return it to us at Tango Energy Pty Ltd. Level 11, 474 Flinders Street, Melbourne VIC 3000.

Customer	[Full name]
ABN	[If your generation of electricity relates to a business enterprise carried on by, you must supply us with an ABN]
Supply Address and NMI (principal place of residence)	Supply Address: [Full address of principal place of residence] NMI: [Your National Meter Identifier is available on your electricity bill]
Supply Address and NMI for each property with a Qualifying Solar Energy Generation Facility (other than principal place of residence)	1. Supply Address: NMI: 2. Supply Address: NMI: 3. Supply Address: NMI:
Contact details	Postal address: Mobile number: Email:
Additional Feed-In Tariff (if applicable)	Not applicable
Customer Signature	[You must sign here to consent to entering into your PFIT Agreement]
Date	